



Quarterly Performance Report

August 2021

Period Covered: 1 April 2021 to 30 June 2021

“Making the Scottish Borders a safer place to live, work and visit”

Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15

Strategic Priority – Through effective partnership working fewer people experience antisocial behaviour

Performance Context

In quarter 1 of 2021/22 there has been an increase in group 1-5 crime of 24% when compared to quarter 1 of 2020/21. However in 2020/21 at this point the country was in lockdown due to the pandemic and recorded crimes were lower than would normally have been expected. The quarter 1 figures for 2021/22 are similar to those recorded for quarter 1 of 2019/20, pre-pandemic.

In quarter 1 of 2021/22 there has been a decrease in antisocial behaviour incidents of 33.8% when compared to quarter 1 of 2020/21. The increase in antisocial behaviour incidents in quarter 1 of 2020/21 was in large part due to the increased number of calls to Police Scotland during lockdown where breaches of government guidelines were being regularly reported. The quarter 1 figures for 2021/22 are more closely aligned to those recorded for quarter 1 of 2019/20, pre-pandemic.

In quarter 1 of 2021/22 there has been a 24.5% increase in people being monitored for antisocial behaviour. In quarter 1 of 2020/21 the country was in lockdown and therefore there was a decrease in the number of cases referred for monitoring. The number of early interventions undertaken by ASB partners has decreased by 4.4% when compared to quarter 1 of 2020/21.

Mediation referrals are 84.6% lower in quarter 1 of 2021/22 when compared to quarter 1 of 2020/21. There has also been an increase in the percentage of referrals that become mediation cases and a drop in the percentage of mediation cases that have a successful outcome. The downturn in performance in this quarter is due to the continued impact of COVID-19 lockdown restrictions and the continued involvement of the mediation officer in the Gypsy Traveller liaison role.

Key Successes

ASB working practices have been successfully adjusted to allow services to continue to function during the pandemic. There has been good on-line attendance at meetings associated with ASB.

Key Issues

As COVID-19 restrictions lift we are re-assessing our working practices to match public health and corporate guidance. Some activity involving face to face interaction is still restricted.

Mediation services have been heavily impacted by COVID-19 lockdown measures as face to face meetings, which are the preferred method of mediation, are currently not possible. Outside site visits have been undertaken in certain circumstances to better understand the problems being experienced.

The mediation officer has been committed to the Gypsy Traveller liaison role during the pandemic, in particular Victoria Park, Selkirk and a number of unauthorised encampments (From 31st July the Selkirk site is no longer operating for this purpose) A return to a more balanced distribution of mediation work is expected.

Key Activities

Staff are beginning to consider the working arrangements as restrictions ease, and integrating back into a blended working environment. This will include the interface and integration the Public Protection Unit.

Strategic Priority – Through effective partnership working fewer adults and children experience Gender Based Violence

Performance Context

The number of domestic abuse incidents reported to Police Scotland in quarter 1 of 2021/22 is 336. This is 6 incidents (1.8%) higher than 2012/21 at the same point.

The number of referrals to Domestic Abuse Advocacy Support (DAAS) service in quarter 1 of 2021/22 is 129. This is 28 incidents (27.7%) higher than 2012/21 at the same point. Repeat referrals to the DAAS service in quarter 1 of 2021/22 stand at 30.8%, only slightly above the target of 30%. The number of clients contacted within agreed timescales is significantly higher than the 80% baseline and currently stands at 93.9%.

Key Successes

DAAS, as a telephone based service, has continued to offer an unbroken service to the highest risk clients throughout the COVID-19 restrictions. DAAS have been awarded £2500 from the NatWest's Circle Fund to provide emergency safety measures e.g. phones to high risk victims of domestic abuse. This compliments the existing Victim Support Fund and expands the level of support that can be offered.

There are currently 8 requests from partner agencies for domestic abuse/risk assessment training sessions. Training for partner agencies is a key function of the DAAS service as it directly influences the number of referrals and "hard to reach" clients can be offered a more accessible service through working with the agency in a way best suited to their needs.

MARAC continues to be held every four weeks via MS Teams and this has significantly improved attendance of agencies.

CEDAR has been able to adapt the groupwork programme for mothers and their children to recover from their experiences of domestic abuse.

Key Issues

DAAS referrals reflect the revised structure introduced early in 2020, in particular referrals and consequential numbers accessing support. The referrals from Police Scotland remain constant, and there is a wider range of referrals from partner agencies.

Key Activities

A CEDAR early years domestic abuse recovery Borders pilot is being planned to support pregnant women and children under 4 who have experienced domestic abuse. Support for the pilot has been provided by the Children and Young People's Commissioning group as part of the COVID recovery programme. It is envisaged that two groups will be delivered in 2021-22.

Strategic Priority – Work in partnership to reduce injury and prevent accidents

Performance Context

Road safety remains a key focus for the team. For the team's priority areas of focus, accidents involving motorcyclists showed an increase in casualties in quarter 1 of 2021/22 when compared to quarter 1 of 2020/21, 6 additional casualties. Accidents involving older drivers have resulted in zero killed or seriously injured in quarter 1 of 2021/22, the same as 2020/21 in the same time period. Likewise younger drivers aged 17-25 involved in accidents have resulted in zero killed or seriously injured in quarter 1 of 2021/22, the same as 2020/21 in the same time period.

Key Issues

The Community Safety Officer continues to be seconded into the SBC Community Assistance Hub, due to the Covid-19 pandemic, specifically with Trace and Isolate activity with the NHS. This has been the case since March 2020.

Most primary functions with regard to road safety remain suspended. As a result there has been no further proactive activity to date and none of the driver training initiatives have been possible. It is hoped that Drivewise inputs can begin again as restrictions ease and public health advice allows.

Strategic Priority – Work in partnership to reduce injury and prevent accidents

Accidental Poisoning

Scale of the Issue

In recent years Scottish Borders area has had higher than average hospital admissions for under-fives due to accidental poisonings in the home. Household cleaning products, such as laundry capsules or tablets, represented a specific risk.

Activities Undertaken

Due to the Covid pandemic, lockdowns and home-working have meant that many families have been spending much more time at home with their young children. For this reason it was seemed appropriate that the potential dangers of accidental poisoning and many other dangers around the home were highlighted to parents of young children. The Community Safety Officer used the Council's various social media platforms to highlight the dangers by means of images, digital leaflets and information, along with relevant signposting. This same information and an additional Parent Information Pack was emailed to all Primary Schools/Nurseries and many of the regions private nurseries for further distribution via individual social media sites and digital newsletters.

Outcomes

This information and advice will have reached the majority of parents with young children across the Scottish Borders. By following the guidance and advice, it is hoped that the potential for harm to be caused around the home to young children has been reduced and awareness of dangers increased.

Strategic Priority – Work in partnership to reduce injury and prevent accidents

Water Safety & Drowning Prevention

Scale of the Issue

This year, with the majority of families staying at home or taking a holiday in Scotland, increasing numbers of children and young people may put themselves at risk of drowning in our local rivers and lochs. Highlighting the dangers of this is extremely important.

Activities Undertaken

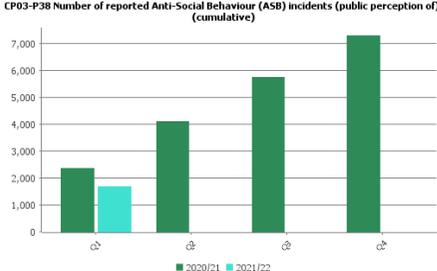
As with other safety campaigns and initiatives, the Community Safety Officer used the Council’s various social media platforms to highlight the dangers of entering our rivers, lochs and seas, in particular the issue of cold water shock. This was done by means of images and information. Signposting to other agencies where more information is available was also included. This was also emailed to all schools for further distribution via individual social media sites and digital newsletters.

Outcomes

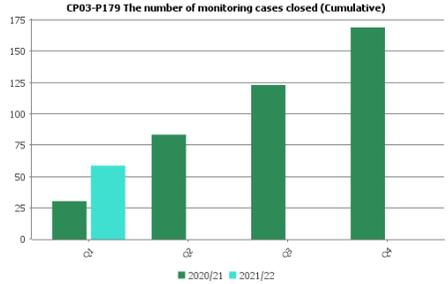
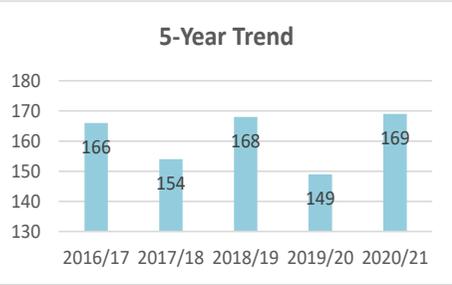
This information and advice will hopefully have reached the majority of parents and young people across the Scottish Borders. By following the guidance and advice, it is hoped that the potential for harm and drowning in our local waters will be reduced and awareness.

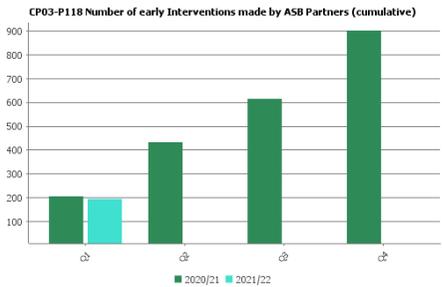
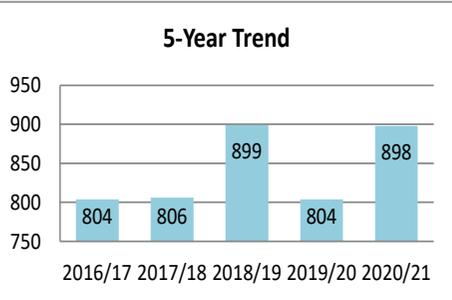
Safer Communities Team

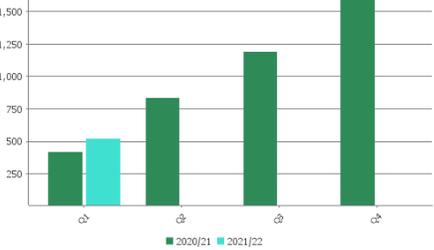
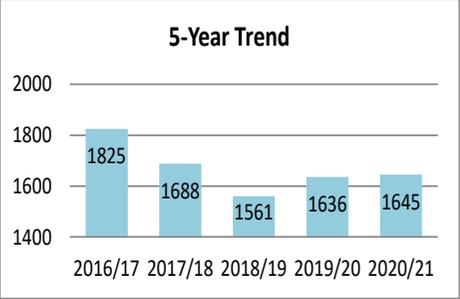
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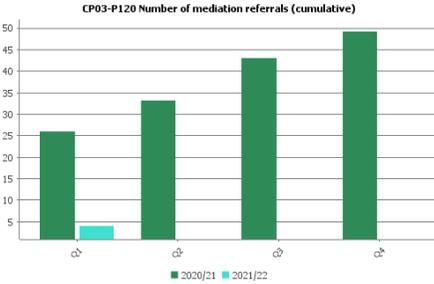
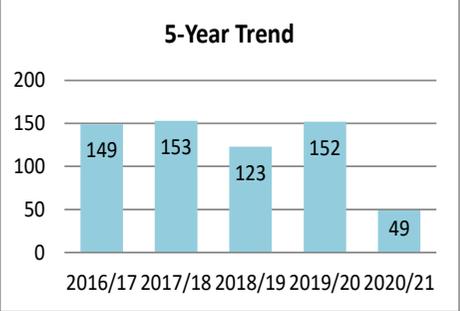
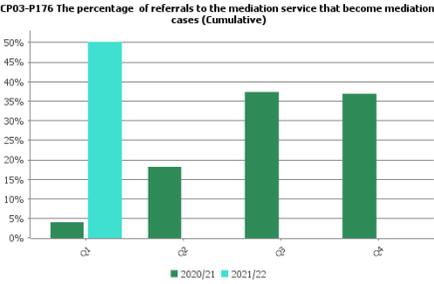
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<p>Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>	<p>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>  <table border="1"> <caption>ASB Incidents (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~2,400</td> <td>~1,700</td> </tr> <tr> <td>Q2</td> <td>~4,100</td> <td>~1,700</td> </tr> <tr> <td>Q3</td> <td>~5,800</td> <td>~1,700</td> </tr> <tr> <td>Q4</td> <td>~7,200</td> <td>~1,700</td> </tr> </tbody> </table>	Year	2020/21	2021/22	Q1	~2,400	~1,700	Q2	~4,100	~1,700	Q3	~5,800	~1,700	Q4	~7,200	~1,700			<p>1,686</p>	<p>2,547</p>	<p>Where We Are</p> <p>A 33.8% decrease in incidents in 2021/22 for the year to date when compared to 2020/21 for the same time period. This equates to 861 fewer incidents recorded.</p> <p>Our Successes/Our Issues</p> <p>The significant decrease is mainly due to an easing of COVID-19 government restrictions in quarter 1 of 2021/22 when compared to what was in place in the first quarter of 2020/21. Breaches of government restrictions are recorded as antisocial behaviour by Police Scotland.</p> <p>What We Are Doing</p> <p>Through a multi-agency partnership we continue to intervene at the earliest opportunity to reports of antisocial behaviour.</p> <p>The Police Scotland Community Actions Teams (CAT), which are funded by Scottish Borders Council, respond to community issues regarding antisocial behaviour with significant success.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>5172</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>5683</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>5740</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>5406</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>7289</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	5172					2017/18		5683				2018/19			5740			2019/20				5406		2020/21					7289
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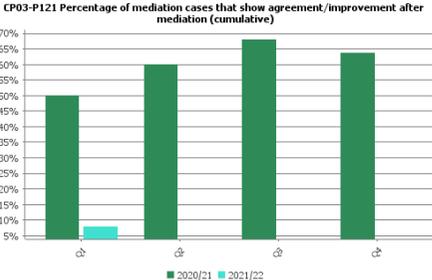
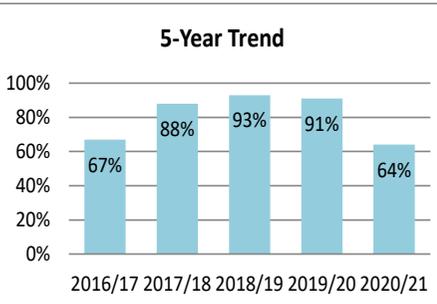
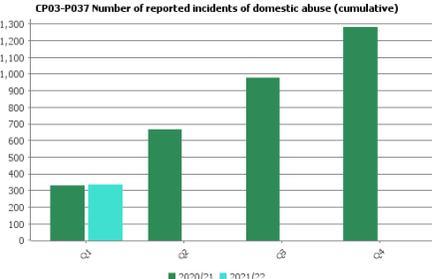
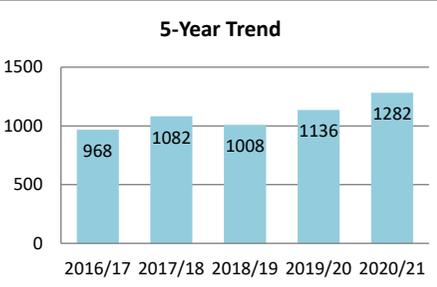
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<p>Number of Group 1-5 recorded crimes and offences (cumulative)</p>	<p>CP03-P039 Number of Group 1-5 recorded crimes and offences (cumulative)</p> <table border="1"> <caption>CP03-P039 Data</caption> <thead> <tr> <th>Quarter</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~800</td> <td>~1000</td> </tr> <tr> <td>Q2</td> <td>~1700</td> <td>~1800</td> </tr> <tr> <td>Q3</td> <td>~2600</td> <td>~2700</td> </tr> <tr> <td>Q4</td> <td>~3400</td> <td>~3500</td> </tr> </tbody> </table>	Quarter	2020/21	2021/22	Q1	~800	~1000	Q2	~1700	~1800	Q3	~2600	~2700	Q4	~3400	~3500			1,001	807	<p>Where We Are</p> <p>A 24% increase in group 1-5 crimes in 2021/22 to date when compared to 2020/21 for the same time period, which equates to 194 additional victims.</p> <p>Our Successes/Our Issues</p> <p>The Coronavirus pandemic resulted in a reduction in the number of crimes being reported in quarter 1 and quarter 2 of 2020/21. For quarter 1 of 2021/22 the number of crimes is higher in comparison as there is not the same level of restrictions now in place.</p> <p>What We Are Doing</p> <p>The levels of crimes and antisocial behaviour incidents are constantly monitored Police Scotland and partner agencies intervene early to address issues identified.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>3053</td> </tr> <tr> <td>2017/18</td> <td>3404</td> </tr> <tr> <td>2018/19</td> <td>3704</td> </tr> <tr> <td>2019/20</td> <td>3516</td> </tr> <tr> <td>2020/21</td> <td>3495</td> </tr> </tbody> </table>	Year	Value	2016/17	3053	2017/18	3404	2018/19	3704	2019/20	3516	2020/21	3495
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The number of monitoring cases closed (Cumulative)	 <table border="1"> <caption>CP03-P179 The number of monitoring cases closed (Cumulative)</caption> <thead> <tr> <th>Period</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>1st Period</td> <td>~30</td> <td>~60</td> </tr> <tr> <td>2nd Period</td> <td>~85</td> <td>~125</td> </tr> <tr> <td>3rd Period</td> <td>~170</td> <td>~175</td> </tr> </tbody> </table>	Period	2020/21	2021/22	1st Period	~30	~60	2nd Period	~85	~125	3rd Period	~170	~175			58	30	<p>Where we are currently</p> <p>28 additional monitoring cases closed in 2021/22 for the year to date when compared to 2020/21 for the same time period, which equates to a 93.3% increase.</p> <p>Our Successes/Our Issues</p> <p>Case closures were down when COVID-19 restrictions were in place in 2020/21 as cases were remaining open for longer. However closure levels have recovered.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented to reduce antisocial behaviour and so reduce the number of persons subject to monitoring.</p>	 <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Number of Cases</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>166</td> </tr> <tr> <td>2017/18</td> <td>154</td> </tr> <tr> <td>2018/19</td> <td>168</td> </tr> <tr> <td>2019/20</td> <td>149</td> </tr> <tr> <td>2020/21</td> <td>169</td> </tr> </tbody> </table>	Year	Number of Cases	2016/17	166	2017/18	154	2018/19	168	2019/20	149	2020/21	169
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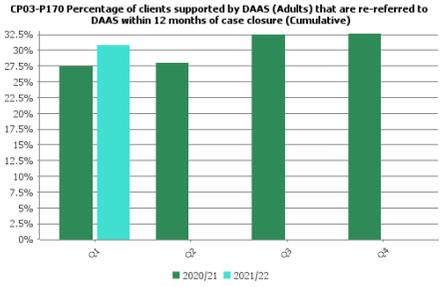
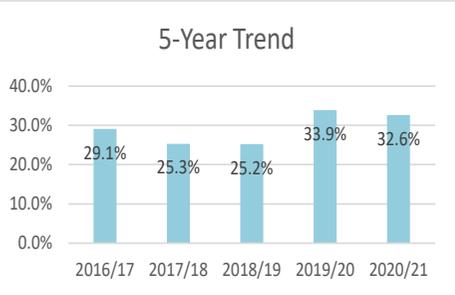
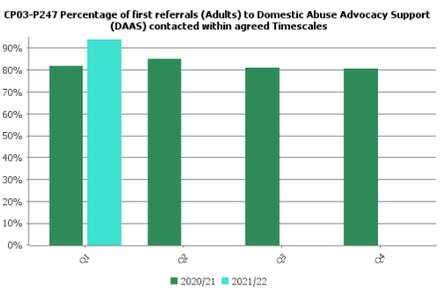
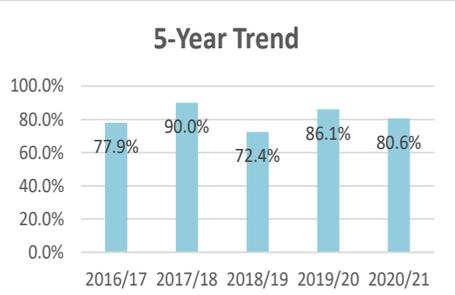
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Number of persons being monitored for antisocial behaviour (cumulative)	<p data-bbox="412 683 840 699">CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</p>  <table border="1" data-bbox="412 715 846 965"> <caption>CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~450</td> <td>~500</td> </tr> <tr> <td>Q2</td> <td>~850</td> <td>~900</td> </tr> <tr> <td>Q3</td> <td>~1,200</td> <td>~1,300</td> </tr> <tr> <td>Q4</td> <td>~1,550</td> <td>~1,650</td> </tr> </tbody> </table>	Year	2020/21	2021/22	Q1	~450	~500	Q2	~850	~900	Q3	~1,200	~1,300	Q4	~1,550	~1,650			518	416	<p data-bbox="1308 295 1594 319">Where we are currently</p> <p data-bbox="1308 347 1693 475">102 more people monitored for antisocial behaviour in 2021/22 for the year to date when compared to 2020/21 for the same time period, which equates to a 24.5% increase.</p> <p data-bbox="1308 504 1626 528">Our Successes/Our Issues</p> <p data-bbox="1308 557 1657 815">We are currently looking at amendments to the current antisocial behaviour recording system to enable us to better analyse and understand the effectiveness of intervention methods and so improve the approach being taken and as a result improve the outcomes for complainers.</p> <p data-bbox="1308 844 1675 971">There was an initial impact to services due to the COVID-19 pandemic, however all agencies have now adapted their ways of working and responding to issues.</p> <p data-bbox="1308 1000 1662 1153">Monitoring cases are higher than last year at this point due to the fact that we were in lockdown in Quarter 1 of 2020/21 and that resulted in fewer people being monitored.</p> <p data-bbox="1308 1182 1536 1206">What we are doing</p> <p data-bbox="1308 1235 1648 1310">We are continuously looking at what other agencies do or what diversions can be implemented.</p> <p data-bbox="1308 1339 1657 1390">A formal process exists between partner agencies to take a</p>	 <table border="1" data-bbox="1715 687 2175 986"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>Value</td> <td>1825</td> <td>1688</td> <td>1561</td> <td>1636</td> <td>1645</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	Value	1825	1688	1561	1636	1645
Year	2020/21	2021/22																																
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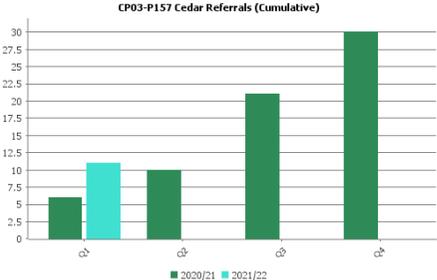
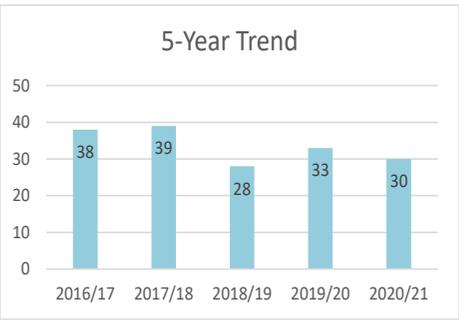
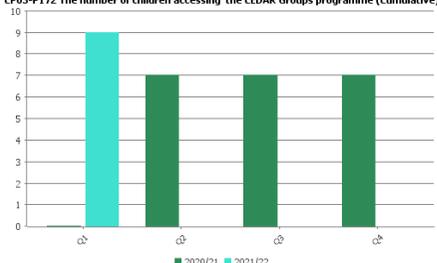
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
						consistent approach to addressing antisocial behaviour.																												
Number of mediation referrals (cumulative)	<p>CP03-P120 Number of mediation referrals (cumulative)</p>  <table border="1"> <caption>CP03-P120 Number of mediation referrals (cumulative)</caption> <thead> <tr> <th>Period</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>26</td> <td>4</td> </tr> <tr> <td>2</td> <td>33</td> <td>0</td> </tr> <tr> <td>3</td> <td>43</td> <td>0</td> </tr> <tr> <td>4</td> <td>49</td> <td>0</td> </tr> </tbody> </table>	Period	2020/21	2021/22	1	26	4	2	33	0	3	43	0	4	49	0			4	26	<p>Where we are currently</p> <p>A decrease of 22 referrals in 2021/22 to date when compared to 2020/21 for the same time period, which equates to an 84.6% decrease.</p> <p>Our Successes/Our Issues</p> <p>The decrease in referrals is largely due to the impact of the COVID-19 lockdown and the inability to conduct face to face mediation.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Referrals</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>149</td> </tr> <tr> <td>2017/18</td> <td>153</td> </tr> <tr> <td>2018/19</td> <td>123</td> </tr> <tr> <td>2019/20</td> <td>152</td> </tr> <tr> <td>2020/21</td> <td>49</td> </tr> </tbody> </table>	Year	Referrals	2016/17	149	2017/18	153	2018/19	123	2019/20	152	2020/21	49
Period	2020/21	2021/22																																
1	26	4																																
2	33	0																																
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The percentage of referrals to the mediation service that become mediation cases (Cumulative)	<p>CP03-P176 The percentage of referrals to the mediation service that become mediation cases (Cumulative)</p>  <table border="1"> <caption>CP03-P176 The percentage of referrals to the mediation service that become mediation cases (Cumulative)</caption> <thead> <tr> <th>Period</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>5%</td> <td>50%</td> </tr> <tr> <td>2</td> <td>18%</td> <td>0%</td> </tr> <tr> <td>3</td> <td>38%</td> <td>0%</td> </tr> <tr> <td>4</td> <td>38%</td> <td>0%</td> </tr> </tbody> </table>	Period	2020/21	2021/22	1	5%	50%	2	18%	0%	3	38%	0%	4	38%	0%			50%	35%	<p>Where we are currently</p> <p>50% of mediation referrals have become mediation cases in 2021/22 to date against a baseline target of 35%.</p> <p>Our Successes/Our Issues</p> <p>The decrease in cases is largely due to the impact of the COVID-19 lockdown meaning there is little opportunity to conduct mediation.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>32.2%</td> </tr> <tr> <td>2017/18</td> <td>43.1%</td> </tr> <tr> <td>2018/19</td> <td>36.6%</td> </tr> <tr> <td>2019/20</td> <td>34.2%</td> </tr> <tr> <td>2020/21</td> <td>36.7%</td> </tr> </tbody> </table>	Year	Percentage	2016/17	32.2%	2017/18	43.1%	2018/19	36.6%	2019/20	34.2%	2020/21	36.7%
Period	2020/21	2021/22																																
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
<p>Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>	<p>CP03-P121 Percentage of mediation cases that show agreement/improvement after mediation (cumulative)</p>  <table border="1"> <caption>CP03-P121 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>50%</td> <td>60%</td> <td>68%</td> <td>65%</td> </tr> <tr> <td>2021/22</td> <td>8%</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2020/21	50%	60%	68%	65%	2021/22	8%						7.7%	80%	<p>Where we are currently</p> <p>7.7% of mediation cases have shown agreement/improvement following mediation in 2021/22 to date against a baseline target of 80%. The success rate has been significantly affected by COVID-19 lockdown restrictions.</p> <p>Our Successes/Our Issues</p> <p>The decrease in success rate is largely due to the impact of the COVID-19 lockdown meaning there is little opportunity to conduct mediation through face to face contact.</p> <p>What we are doing</p> <p>Where possible mediation is conducted through other than face to face contact.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Success Rate</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>67%</td> </tr> <tr> <td>2017/18</td> <td>88%</td> </tr> <tr> <td>2018/19</td> <td>93%</td> </tr> <tr> <td>2019/20</td> <td>91%</td> </tr> <tr> <td>2020/21</td> <td>64%</td> </tr> </tbody> </table>	Year	Success Rate	2016/17	67%	2017/18	88%	2018/19	93%	2019/20	91%	2020/21	64%
Year	Q1	Q2	Q3	Q4																														
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<p>Number of reported incidents of domestic abuse (cumulative)</p>	<p>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</p>  <table border="1"> <caption>CP03-P037 Data</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>350</td> <td>650</td> <td>950</td> <td>1250</td> </tr> <tr> <td>2021/22</td> <td>350</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2020/21	350	650	950	1250	2021/22	350						336	330	<p>Where We Are</p> <p>6 additional incidents reported in 2021/22 to date when compared to 2020/21 for the same time period, which equates to a 1.8% increase.</p> <p>Our Successes/Our Issues</p> <p>There remain concerns that domestic abuse is underreported, particularly during the current pandemic.</p> <p>What We Are Doing</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>Number of Incidents</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>968</td> </tr> <tr> <td>2017/18</td> <td>1082</td> </tr> <tr> <td>2018/19</td> <td>1008</td> </tr> <tr> <td>2019/20</td> <td>1136</td> </tr> <tr> <td>2020/21</td> <td>1282</td> </tr> </tbody> </table>	Year	Number of Incidents	2016/17	968	2017/18	1082	2018/19	1008	2019/20	1136	2020/21	1282
Year	Q1	Q2	Q3	Q4																														
2020/21	350	650	950	1250																														
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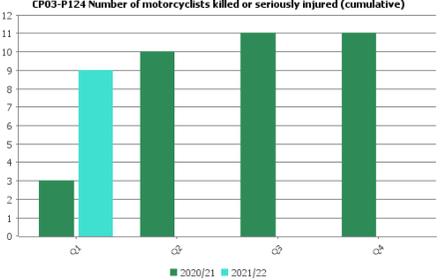
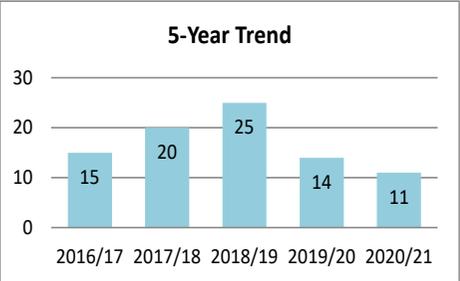
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
						<p>During the current pandemic increased scrutiny of the number of domestic abuse incidents that are recorded for the Scottish Borders and the related number of referrals to the DAAS Service is being undertaken with regular updates provided to Police Scotland and Scottish Borders Council Management Team.</p>																												
<p>Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p>	<p>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p> <table border="1"> <caption>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>100</td> <td>130</td> <td>230</td> <td>330</td> </tr> <tr> <td>2021/22</td> <td>430</td> <td>756</td> <td>762</td> <td>453</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2020/21	100	130	230	330	2021/22	430	756	762	453			<p>129</p>	<p>101</p>	<p>Where We Are Currently</p> <p>129 referrals into DAAS (Adults) in 2021/22 to date, which is 28 additional referrals when compared to 2020/21 for the same time period and equates to a 27.7% increase.</p> <p>Our Successes/Our Issues</p> <p>The COVID-19 pandemic has had an impact on referrals into domestic abuse services but the referrals have increased in quarter 1 of 2021/22.</p> <p>What We are Doing</p> <p>As government measures to combat COVID-19 are eased it is expected that referrals into the Domestic Abuse Advocacy Support service (DAAS) will increase.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Referrals</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>430</td> </tr> <tr> <td>2017/18</td> <td>756</td> </tr> <tr> <td>2018/19</td> <td>762</td> </tr> <tr> <td>2019/20</td> <td>693</td> </tr> <tr> <td>2020/21</td> <td>453</td> </tr> </tbody> </table>	Year	Referrals	2016/17	430	2017/18	756	2018/19	762	2019/20	693	2020/21	453
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<p>Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>	<p>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>  <table border="1"> <caption>CP03-P170 Data</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>27.5%</td> <td>30.8%</td> </tr> <tr> <td>2021/22</td> <td>27.5%</td> <td>30.8%</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	27.5%	30.8%	2021/22	27.5%	30.8%			30.8%	30%	<p>Where we are currently</p> <p>An increase of 0.8 percentage points in the percentage of DAAS clients that are repeat clients within 12 months of case closure, against a baseline target of 30%.</p> <p>Our Successes/Our Issues</p> <p>Repeat referrals are currently slightly above target.</p> <p>What we are doing</p> <p>Detailed analysis of the repeat cases will be undertaken to identify any potential areas for further improvement.</p> <p>Regular meetings are planned to discuss cases where there have been multiple repeat referrals to assess if further measures can be taken or signposting to other services is needed.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>29.1%</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>25.3%</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>25.2%</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>33.9%</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>32.6%</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	29.1%					2017/18		25.3%				2018/19			25.2%			2019/20				33.9%		2020/21					32.6%
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<p>Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>	<p>CP03-P247 Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>  <table border="1"> <caption>CP03-P247 Data</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>77.9%</td> <td>93.9%</td> </tr> <tr> <td>2021/22</td> <td>77.9%</td> <td>93.9%</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	77.9%	93.9%	2021/22	77.9%	93.9%			93.9%	80%	<p>Where We Are</p> <p>93.9% of clients contacted within the agreed timescale against a baseline target of 80% between 1st April 2021 and 30th June 2021.</p> <p>Contact targets are 24 hours for Self and Police Scotland first referrals to the service and 48 hours for other agency first referrals to the service.</p> <p>Our Successes/Our Issues</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>77.9%</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>90.0%</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>72.4%</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>85.1%</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>80.6%</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	77.9%					2017/18		90.0%				2018/19			72.4%			2019/20				85.1%		2020/21					80.6%
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						<p>Contact targets have been met for this quarter.</p> <p>What We Are Doing</p> <p>Clients who are first referrals to the service are being contacted within agreed timescales where possible. Where target aren't met analysis is conducted on a case by case basis to determine the reason contact was not made in the agreed timescale and corrective action is taken as appropriate.</p>																												
<p>Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>	<p>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p> <table border="1"> <caption>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</caption> <thead> <tr> <th>Year</th> <th>Value 1</th> <th>Value 2</th> <th>Value 3</th> <th>Value 4</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>35</td> <td>65</td> <td>90</td> <td>120</td> </tr> <tr> <td>2021/22</td> <td>40</td> <td>65</td> <td>90</td> <td>120</td> </tr> </tbody> </table>	Year	Value 1	Value 2	Value 3	Value 4	2020/21	35	65	90	120	2021/22	40	65	90	120			40	35	<p>Where We Are</p> <p>40 referrals to MARAC in 2021/22 for the year to date compared to 35 in 2020/21 for the same time period, which is a 5 referral, 14.3% increase.</p> <p>Our Successes/Our Issues</p> <p>During the COVID-19 lockdown MARAC has been running via MS Teams and agency attendance has been excellent. The current Information Sharing Protocol is being reviewed to ensure compliance with GDPR.</p> <p>What We Are Doing</p> <p>MARAC will continue to operate via MS Teams until normal service can be resumed. There will be a survey of partner agencies to ascertain views on returning to a blended model of MARAC meetings.</p>	<table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>73</td> </tr> <tr> <td>2017/18</td> <td>99</td> </tr> <tr> <td>2018/19</td> <td>93</td> </tr> <tr> <td>2019/20</td> <td>102</td> </tr> <tr> <td>2020/21</td> <td>123</td> </tr> </tbody> </table>	Year	Value	2016/17	73	2017/18	99	2018/19	93	2019/20	102	2020/21	123
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Cedar Referrals (Cumulative)	<p>CP03-P157 Cedar Referrals (Cumulative)</p>  <table border="1"> <caption>CP03-P157 Cedar Referrals (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>6</td> <td>11</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	6	11			11	6	<p>Where We Are</p> <p>11 referrals to CEDAR in 2021/22 to date compared to 6 referrals in 2020/21 for the same time period, which is a 5 referral, 83.3% increase.</p> <p>Our Successes/Our Issues</p> <p>The Coronavirus pandemic has had an impact on the number of referrals into the service but numbers are recovering as lockdown restrictions ease.</p> <p>What We Are Doing</p> <p>During lockdown CEDAR maintained telephone contact with all existing and new referrals and the increase in the required emotional support was significant.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend (Cedar Referrals)</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>38</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>39</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>28</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>33</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>30</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	38					2017/18		39				2018/19			28			2019/20				33		2020/21					30
Year	2020/21	2021/22																																															
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The number of children accessing the CEDAR Groups programme (Cumulative)	<p>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</p>  <table border="1"> <caption>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>7</td> <td>9</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	7	9			9	0	<p>Where We Are</p> <p>CEDAR Group programme is running with 9 children engaged in the programme.</p> <p>Our Successes/Our Issues</p> <p>CEDAR Group was able to restart as lockdown restrictions eased.</p> <p>What We Are Doing</p> <p>During lockdown the CEDAR coordinator continued to contact all CEDAR families by telephone.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend (Children Accessing CEDAR Groups Programme)</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>13</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2017/18</td> <td></td> <td>16</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td></td> <td>8</td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td></td> <td>5</td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td></td> <td>7</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	13					2017/18		16				2018/19			8			2019/20				5		2020/21					7
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Year	2020/21	2021/22																										
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Number of older drivers aged 65+ killed or seriously injured (cumulative)	<p>CP03-P123 Number of older drivers aged 65+ killed or seriously injured (cumulative)</p> <table border="1"> <caption>CP03-P123 Data</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>0</td> <td>4</td> </tr> <tr> <td>2021/22</td> <td>0</td> <td>5</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	0	4	2021/22	0	5			0		<p>Where We Are</p> <p>0 older drivers killed or seriously injured in 2021/22 to date, the same as 2020/21 at this point.</p> <p>Our Successes Issues</p> <p>Older driver training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Driver education through social media campaigns.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>12</td> <td>9</td> <td>16</td> <td>9</td> <td>5</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	12	9	16	9	5
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Number of motorcyclists killed or seriously injured (cumulative)	<p>CP03-P124 Number of motorcyclists killed or seriously injured (cumulative)</p>  <table border="1"> <caption>Performance Data Trend Chart Data</caption> <thead> <tr> <th>Year</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2020/21</td> <td>3</td> <td>9</td> </tr> <tr> <td>2021/22</td> <td>10</td> <td>11</td> </tr> <tr> <td>2022/23</td> <td>11</td> <td>11</td> </tr> </tbody> </table>	Year	2020/21	2021/22	2020/21	3	9	2021/22	10	11	2022/23	11	11			9		<p>Where We Are</p> <p>9 motorcyclists killed or seriously injured in the year to date in 2021/22, 6 additional casualties when compared to 2020/21.</p> <p>Our Successes Issues</p> <p>Motorcyclist training sessions cannot currently take place due to COVID-19 restrictions.</p> <p>What We Are Doing</p> <p>Rider education through social media campaigns.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2016/17</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>15</td> <td>20</td> <td>25</td> <td>14</td> <td>11</td> </tr> </tbody> </table>	Year	2016/17	2017/18	2018/19	2019/20	2020/21	2016/17	15	20	25	14	11
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